CMSI Consultation Response

Respondent Details

NAME
Kim Hudson

COUNTRY
Canada

PERMISSION
Yes, CMSI can disclose my feedback, name, and organisation.

STAKEHOLDER
Academia

ORGANISATION
2 Ways of Knowing Project

COMMENTS & QUESTIONS BY DOCUMENT

Document:
Governance

QUESTION 1
The governance principles that guided the development of the governance model are inclusive, effective, credible, impact-driven, pragmatic and efficient. From your perspective, does the proposed governance model meet expectations for consistency with these principles?
Response: 2: Below expectations

QUESTION 2
Does the proposed governance model ensure no single group is able to unduly influence decisions?
Response: no

Document:
Assurance

QUESTION 1
From your perspective, does the Assurance process meet your expectations of a robust, credible, replicable and transparent approach?
Response: 2: Below expectations

Document:
Standard

Overarching Glossary

COMMENT:

Generally, definitions often favour the people who hold the pen. They establish a line between what can and cannot be included in discussion. There is a place for it. There is also need to create space for open circular dialogue to foster creativity, discover what is meaningful, and build close relationships.

Fairness is another concept that when applied can shut out initiatives that are customized to individual needs.

Performance Area 12: Stakeholder Engagement

SECTION: 12.1 Stakeholder Identification and Engagement, Foundational Practice, 1

COMMENT:

Training is needed to be able to conduct a meaningful and transparent engagement process. A basic understanding of how to conduct a circular meeting would encourage participants to speak with open hearts (a strong requirement for revealing what is meaningful).

Transparency has a linear definition (say what you are going to do, do it, and report back) as well as a circular meaning (listen to understand what another cares about and make that information available in a usable format). It needs to be made clear which definition is being used when or confusion ensues. The foundation of trust-building is circular transparency.

SECTION: 12.1 Stakeholder Identification and Engagement, Good Practice, 2

COMMENT:

'Develop a stakeholder engagement plan" generally means develop a series of steps leading to a completed process. It might be more effective to say, "develop a stakeholder engagement hub". This step takes the time to develop relationships that foster open and honest discussion, and it is an ongoing resource. Once trust is developed it becomes a space for early warning of local concerns with the project, new ideas for a circular economy to be heard, and a think-tank for being responsive to unpredictable situations.

SECTION: 12.1 Stakeholder Identification and Engagement, Leading Practice

COMMENT:

There are good and specific requirements for linear practices here. It would be good to also specify training for non-linear dialogue essential for finding shared meaning, building supportive relationship, and being responsive to the unknown. This may be an area where business directors and facility management may need capacity building. Otherwise the results of engagement may be devalued in implementation because there is much content that is not related to goal definition or making progress.

Performance Area 13: Community Impacts and Benefits

SECTION: 13.1 Identify and Address Community Impacts, Good Practice, 1

COMMENT:

'identification and prioritization" is linear language that may prevent the kind of dialogue that gets to the real issue.

A process is needed for people to speak from the heart such as the "Confessionals" system established for the Paris Climate Change Talks (COP 21) and the G9 Mine in Mexico that established a department headed by the GM of social economics whose job it was to know the nature of conversations around the dinner tables related to the mine (See the book The Bridge: Connecting the Powers of Linear and Circular Thinking for more information).

SECTION: 13.1 Identify and Address Community Impacts, Leading Practice

COMMENT:

Add: engage with indigenous people, and high level company representatives at the earliest stage to discover what is individually and collectively meaningful for the operation of the project.

SECTION: 13.2 Community Development and Benefits, Leading Practice

COMMENT:

Add: provide training for Board members, CEO and facility management on participation in circular meetings and how it fosters a circular economy.

Performance Area 17: Grievance Management

SECTION: 17.1 Grievance Mechanism for Stakeholders and Rights

COMMENT:

These are all linear, and therefor unemotional, remedies for possible wrong doing. It does not capitalize on the many times an issue starts with an emotional reaction to something. A process that collected this early indication of social issues, a lack of resources, or discomfort around a safety practice that a person needs to be heard on long before it is a major issue. Creating a process that addressing the early signals of an issue can greatly reduce the occurrence of major grievances.

Performance Area 3: Responsible Supply Chains

SECTION: 3.1 Responsible Supply Chain (applicable to all facilities), Leading Practice, 6

COMMENT:

As a writer finding typos is like a gold nugget. In this spirit I offer 'were" should be 'where".

QUESTION 1
Does the scope, content, and narrative style of the consolidated standard meet your individual expectations and the collective industry expectation for responsible production practices?
Response: `2: Below expectations`

QUESTION 2
Do the requirements meet your expectations for being sufficiently clear to support consistent and practical implementation and to achieve necessary performance improvement?
Response: `3: Meets expectations`

QUESTION 3
From your perspective, does the three-level performance structure (Foundational, Good, Leading) of the Consolidated Standard meet your expectations for providing an effective on ramp and clear articulation of good practice and effective path to continuous improvement?
Response: `4: Exceeds expectations`

> Document:
> # Claims

QUESTION 1
We would value perspectives on a few additional questions related to threshold of performance associated with achievement claims. Please click here/ see page 11 of Reporting and Claims Policy.
Response: No Response

No comment